



PLANNING YOUR TRIP

SCHOOL TRIP PLANNING GUIDE

Everything you need to plan your school trip to
The Official Paddington Bear™ Experience

PLANNING YOUR TRIP

Thank you for your interest in The Official Paddington Bear™ Experience.

In this guide, you'll find out everything you need to plan your school trip to the Experience.

Please also see our accompanying **“On The Day”** and **“Information For Your Risk Assessment”** guides for more information. You can download these on the schools page on our website, or by requesting them from our Schools Team.

HAVE A QUESTION?

We're here to provide you with everything you need. Email us or complete the enquiry form on our schools page to find out more about the trip, ask questions about the planning process and to book your tickets.

schools@paddingtonbearexperience.com

<https://paddingtonbearexperience.com/schools/>



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SCHOOL TRIP PLANNING GUIDE

PLANNING & BOOKING

How much are the tickets?

School groups can take advantage of our exclusive school rates from just £12.50 per pupil.

How do I book?

Book your trip directly with us to secure the best availability at the best price. Complete the form on our schools page <https://paddingtonbearexperience.com/schools/> or email us directly schools@paddingtonbearexperience.com.

How do I pay for my booking?

Your school will be invoiced for your tickets. The invoice will be issued by “The School Trip Group Ltd”. You will then be able to pay by bank transfer or by card through a secure online payment link. We cannot accept payment by cheque. Please note that your booking is only confirmed once this invoice has been paid in full.

Can I reserve my tickets and pay later?

You can! We recommend you reserve your tickets as far out from the trip as possible to get the best time slots. You can then change the number or cancel your reservation without a charge during your reservation period. We will always get you the longest reservation time we can and let you know this as part of your booking.

Do you offer free teacher places?

We do! We offer 1 free teacher ticket for every 5 Primary-aged pupils (up to Year 6) and 1 free teacher ticket for every 9 Secondary-aged pupils (Year 7+). Extra tickets can then be bought at the reduced school rate, the same as your pupil tickets.

Do you offer special rates for home educator groups?

We do! We offer the same discounted rates available to schools. All we ask is for proof that you are a home educator group, for example a letter from your local authority.

How far in advance can I book?

We're currently booking until the end of March 2027 for school groups. To secure your preferred time slot, we recommend you reserve your tickets as far in advance as possible.

When are school tickets available?

We offer exclusive school discounts Monday - Friday, during term time, for our 10:30am and 10:45am time slots. All tickets are subject to availability.

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PLANNING & BOOKING

What's the minimum and maximum group size?

Our reduced school rate is available for groups of 20+ pupils. There is no maximum group size, however, please note that each time slot has a maximum of 30 people - split into two groups of 15 including pupils and adults. To secure a time slot just for your group, you must book at least 20 paid tickets for that time slot or at least 15 paid tickets for SEND schools.

What's the required adult-to-pupil ratio?

We require at least 1 adult to every 5 Primary-aged pupils (up to Year 6) and at least 1 adult to every 9 Secondary-aged pupils (Year 7+). However, this will depend on the age and needs of your group.

What are the time slots?

Our 10:30am and 10:45am time slots are available for school groups. If you are unable to make either of these slots, please email schools@paddingtonbearexperience.com.

What's the running time?

The experience lasts approximately 70 minutes, from your ticket start time. You and your pupils are then welcome to stay and enjoy the Marmalade Day celebrations, games and treats in Windsor Gardens at the end of the experience.



SCHOOL TRIP PLANNING GUIDE AGE SUITABILITY & SUBJECT LINKS

What Key Stages is it suitable for?

The experience is a brilliant school trip for all ages and is particularly suited to pupils in Key Stage 1 & above (ages 5+).

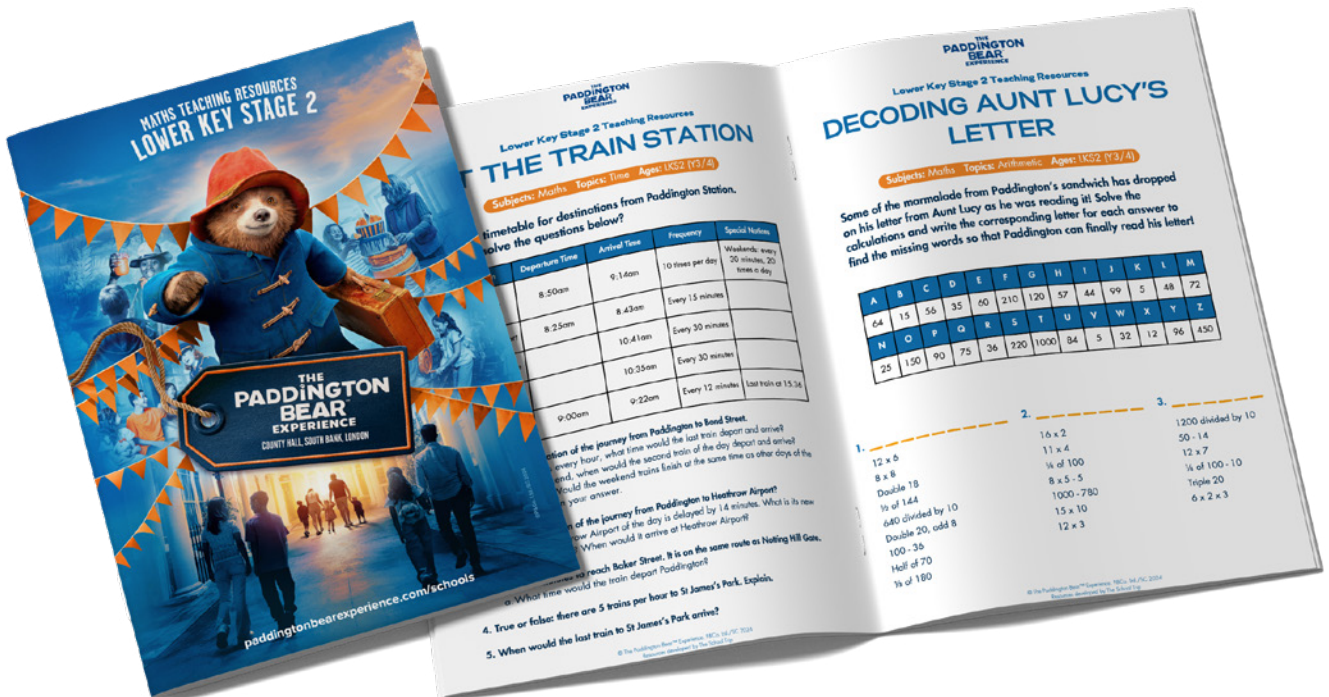
What subjects and topics does the Experience link to?

The Official Paddington Bear™ Experience links to a wide range of subjects, making it perfect for a cross-curricular educational visit. Your school trip can link to a variety of topics in Art & Design, Drama, English/Literacy, Geography, Maths/Numeracy and PSHE.

Do you have teaching resources?

We do! Our teaching resources include activities and lessons you can use to link your trip to learning back in the classroom. Download them for free from our schools page:

<https://paddingtonbearexperience.com/schools/> or by emailing our Schools Team directly schools@paddingtonbearexperience.com.



SCHOOL TRIP PLANNING GUIDE

GETTING TO THE VENUE

Where is The Official Paddington Bear™ Experience?

We're based alongside The London Eye at Riverside Building, County Hall located in between Westminster Bridge and Waterloo station.

What's the address of the venue?

Riverside Building, County Hall, Westminster Bridge Road, London, SE1 7PB

When should we arrive?

We recommend arriving at least 20 minutes before your time slot.

ACCESSIBILITY AND CONSIDERATIONS FOR CHILDREN WITH SEND

Is the experience suitable for children with SEND?

The Official Paddington Bear™ Experience is highly sensory. However, we offer a limited number of sensory backpacks which must be booked in advance. Please speak to our schools team for more information.

Where can I find your accessibility information?

Full accessibility information can be found on the website below, which includes an Accessibility Guide which details the different parts of the journey. Our Team is also on hand to make your visit as accessible as possible. If you have any questions or want to discuss your pupils' needs, please email schools@paddingtonbearexperience.com.

<https://paddingtonbearexperience.com/accessibility-info/>

THE OFFICIAL
**PADDINGTON
BEAR™**
EXPERIENCE

SCHOOL TRIP PLANNING GUIDE
MORE INFORMATION

We are always on hand to help you every step of the way when you're planning your school trip. Please drop us an email or complete the enquiry form on our website if you have any questions.

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